

Dear Investor,

You have chosen Allegro S.à r.l. ("**Allegro**") as your service provider in relation to products and solutions offered by us.

The satisfaction of our clients is a key driver of our business. Therefore, Allegro has set up a complaints handling policy, in accordance with Luxembourg legal and regulatory requirements, to which you can refer in case you have a complaint or formally wish to express criticism.

You are able to express any complaint towards Allegro free of charge. Within two business days we will acknowledge reception of your complaint and immediately start to process and perform the necessary actions in order to arrive at a satisfactory resolution. We will of course inform you of the outcome as soon as practicable.

We define the term of "complaint" as being all kinds of grievances and criticism towards Allegro and/or its agents and representatives (in respect of the services and products provided, administered or withheld, as well as the behaviour of our employees or persons conducting business on our behalf) irrespective of to whom the complaint is addressed and whether it is expressed orally (in person or by telephone) or in writing (letter, e-mail or by fax).

You can address your complaints to Allegro as follows:

Allegro S.à r.l.
11, rue Beaumont
L-1219 Luxembourg
Tel.: +352 26 48 52 1 Fax: +352 26 48 52 52
info@allegrofund.com

Should you be dissatisfied with our final response to your complaint you have the possibility of using a specific procedure for out-of-court resolution of complaints via the Luxembourg financial supervisory authority, the *Commission de Surveillance du Secteur Financier* (the "**CSSF**") (cf. CSSF Regulation 16-07, available at <http://www.cssf.lu>).

More information is available free-of-charge at Allegro S.à r.l. by means of the above mentioned channels.

Status: January 2018