

## INFORMATION IN RESPECT TO ALLEGRO'S COMPLAINTS HANDLING POLICY

Dear Investor,

You have chosen Allegro S.à r.l. ("**Allegro**") as your service provider in relation to products and solutions offered by us.

The satisfaction of our clients is a key driver of our business. Therefore, Allegro has set up a complaints handling policy, in accordance with Luxembourg legal and regulatory requirements, to which you can refer in case you have a complaint or formally wish to express criticism.

You are able to express any complaint towards Allegro free of charge. Within two business days we will acknowledge reception of your complaint and immediately start to process and perform the necessary actions in order to arrive at a satisfactory resolution. We will of course inform you of the outcome as soon as practicable.

You may address your complaints to Allegro as follows:

Allegro S.à r.l.  
11, rue Beaumont  
L-1219 Luxembourg  
Tel.: +352 26 48 52 1  
Fax: +352 26 48 52 52  
[info@allegrofund.com](mailto:info@allegrofund.com)

Should you be dissatisfied with our final response to your complaint you have the possibility of using a specific procedure for out-of-court resolution of complaints via the Luxembourg financial supervisory authority, the *Commission de Surveillance du Secteur Financier* (the "**CSSF**"). The detailed procedure can be found under the following link: <https://www.cssf.lu/en/customer-complaint/>

More information is available free of charge at Allegro S.à r.l. by means of the above mentioned channels.

Status: July 2020